



## BC Services Card account

The BC Services Card account is digital identification. It protects your identity and lets you access government services in British Columbia.

Having a **BC Services Card account** can help you access ESS support easily, including online self-service and receiving support by Interac e-Transfer.

You do not need a BC Services Card to access in-person support at a Reception Centre. However, you must have a valid BC Services Card account to receive supports by Interac e-Transfer.

If you already have a physical BC Services Card, you still need to make an account online to receive Interac e-Transfers.

### Pathways to access support



**Online with a BC Services Card account** → Create an ESS profile online → Complete a needs assessment online → Receive support by Interac e-Transfer



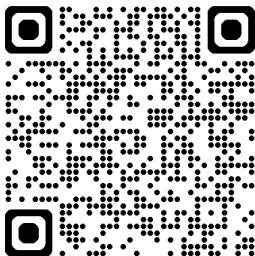
**Online without a BC Services Card** → Create an ESS profile online → Complete a needs assessment online → Receive support in person from your ESS responder



**In person** → Create an ESS profile online or with an ESS responder → Complete a needs assessment online or with an ESS responder → Receive support from your ESS responder

To receive support by Interac e-Transfer, you'll need a valid online banking account and an email address.

### Create your BC Services Card account with the mobile app



The BC Services Card app is free.  
Download it from these official app stores only:

**For iPhone or iPad**



**For Android**

